

Inner Western Workskills Inc.

**Annual Report
2021-2022**



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Executive Chairman's Report

“ We remain excited by the opportunities we have before us and the objectives we have pursued... ”



Gary Hatwell
Executive Chairman

Well, the year started in much the same way as the previous year did, in the midst of a seemingly endless pandemic that continues to challenge our health and well-being, our way of work and our familial and social lives. The borders finally came down, state and federal elections were won and lost and the AFL played only its second and consecutive Grand Final away from the MCG. War erupted in Europe and a war of words between China and the West continues to the point of brinkmanship.

However, at Status we had a relatively quiet year, full of bonhomie and calm and composed business development.

No we didn't; 2021/2022 did not pan out the way we planned at all. Three months of intense tender writing followed by a period of calm business preparation leading up to the awarding of Transition to Work (TtW), contracts and later Workforce Australia contracts transported the Organisation from exhilaration to upheaval in the space of a few short weeks. Although we were appointed to the National Panel of Workforce Australia Providers in all eight Employment Regions (ER's), we tendered to deliver employment services from, we were not awarded a 'Work Order' to hang out our shingle. Thus, bringing to a temporary end the 25 plus year partnership with the Australian Government in the delivery of employment services across South Australia and latterly Western Australia. I say temporary because as a Panel Member we can be called upon at any time to fill a service void in any of the eight ER's to which we have been appointed. Regardless, the business of Workforce Australia has been seriously compromised with the Australian Government's need for fewer providers in each ER now that 50 percent of the business is being delivered on a digital servicing platform, further compounded by a declining unemployment rate.

Although these outcomes remain confounding, including that we won all of the TtW business in Perth North and 50 percent in Adelaide South without having any previous experience in the delivery of Youth services, we remain excited by the opportunities we have before us and the objectives we have pursued in our five year business plan commenced in 2020. Since this time, the Organisation has been researching, resourcing and developing additional arms of business, including our Allied Services BlueSky Mind Studio that will generate alternative income streams through the servicing of referred Workforce Australia Participants, school students and NDIS Participants, with our application to deliver services under the NDIS soon to be submitted to the Commission.

While we farewell jobactive and put the delivery of these employment services behind us for now, oddly comforted by the knowledge that 75 percent of all contracts were not renewed under this latest tender round, it doesn't serve any purpose to analyse the outcome any further and our focus must now be to progress our plans for the future.

These plans, as already mentioned, include substantial investment into the delivery of Allied Services and in particular Cognitive Behavioural Therapy, not surprisingly focussing on assisting Participants with access to and maintenance of employment. The Board believes there is tremendous opportunity in providing mental health support services to improve the personal and working lives of Australians and we are proud of the work our BlueSky Mind Studio has delivered to date and the progress being made in positioning our fledgling business for exponential growth.

We are also excited to report that our outstanding Dress for Success service will be expanded in 2022/2023. An additional boutique and Skills to Succeed Academy will be located adjacent our offices in Noarlunga to service the needs of the Southern Adelaide community. Additionally, and for the first time, we will be incorporating a men's service, "*Geared for Success*" in response to local demand, which we will also look to establish in Perth. Additional developments include a recommitment and further expansion of our fiscal and operational partnership with Accenture to also include the delivery of their pre-employment digital training programs for our TtW Participants.

Exciting stuff indeed but it doesn't stop there. In February this year, the Organisation purchased land at Oaklands Park in Adelaide for development purposes, specifically to construct a commercial property that will be used in support of our Dress for Success, TtW and Upskill Reskill programs. Construction will commence in September and the developed property will become our centralised receiving, sorting, storage and dispatch centre for donated clothing to Dress for Success, simulated learning environment for community services Aged and Disability care training, training for independent living for young people, including NDIS and TtW Participants, where they will learn basic skills such as healthy cooking, cleaning, washing/ironing, and storage of our digital skills learning laboratory as well as general storage.

With the loss of our jobactive business we have scrambled to terminate leases and make good properties to hand back to landlords, identified new properties with smaller footprints to suit reduced business, and negotiated leases and commenced the process of fitting these out to suit our purposes. In all 24 properties have been affected and an enormous amount of work and negotiation has taken place, particularly with new landlords to ensure favourable commercial terms over properties where we deliver Disability Employment Services (DES), and the Skills for Education and Employment (SEE) program, both of which are due to expire in June 2023, although the Australian Government remains silent on the future design of these programs.

Both DES and SEE faced challenging headwinds throughout the year, with the SEE program being hit hard by a lack of referrals nationally as a consequence of employment services transition arrangements, lockdowns, suspension of mutual obligations and a flood of alternative training programs designed to move Participants into work expediently without addressing their basic language, literacy, numeracy and digital literacy skills. This is certain to become a longer term problem for the Australian economy as unemployment returns to long term trend average in coming years. The DES program too suffered from a lack of referrals and performance issues in some locations and contracts. Now the subject of a government led national performance review, there is likely to be business adjustment across the sector in the coming year where performance has not improved.

Executive Chairman's Report (continued)

In summary, the year has been characterised by considerable disruption from the loss of business and personnel, inevitable during a period of change. However, it is pleasing to note that no member of our senior management or executive team has been lost to the competitive nature of business transition and the Board has every confidence that we have the right team to take us into the future to better and brighter horizons. I thank them one and all for their confidence and support in our leadership structures and vision for the future. I thank our service delivery staff, a lot of whom are new, for your patience, trust and your anticipated loyalty as we rebuild our business, and I thank the Corporate Services team for your indomitable focus in managing our systems and processes as disruption overshadowed normalcy.

Notwithstanding the recent disruption, it is pertinent to note that the Organisation is very well resourced; we have no debt, we are extremely well capitalised and we have the expertise, skills, experience and desire to deliver on our plans and ensure success for all stakeholders in the future. Our new Global Services Model (GSM), bringing together our Employment Services, BlueSky Mind Studio, Upskill Reskill and Workforce Connect hubs will ensure, thorough structured collaboration, superior outcomes for Participants and enhanced job satisfaction for staff.

In closing, we congratulate all recent appointments to senior management and leadership positions, particularly to those serving in that capacity for the first time and to those appointed to the National Operations Committee, our trust in your management of our new GSM is in your hands.

Finally, I congratulate Simone O'Neill on her Director appointment and thank the Board for their support and guidance over the past year, for your work on the design and implementation of our new GSM and, in particular, for standing up when it matters most.

Welcome to the dawn of a new era.

Gary Hatwell

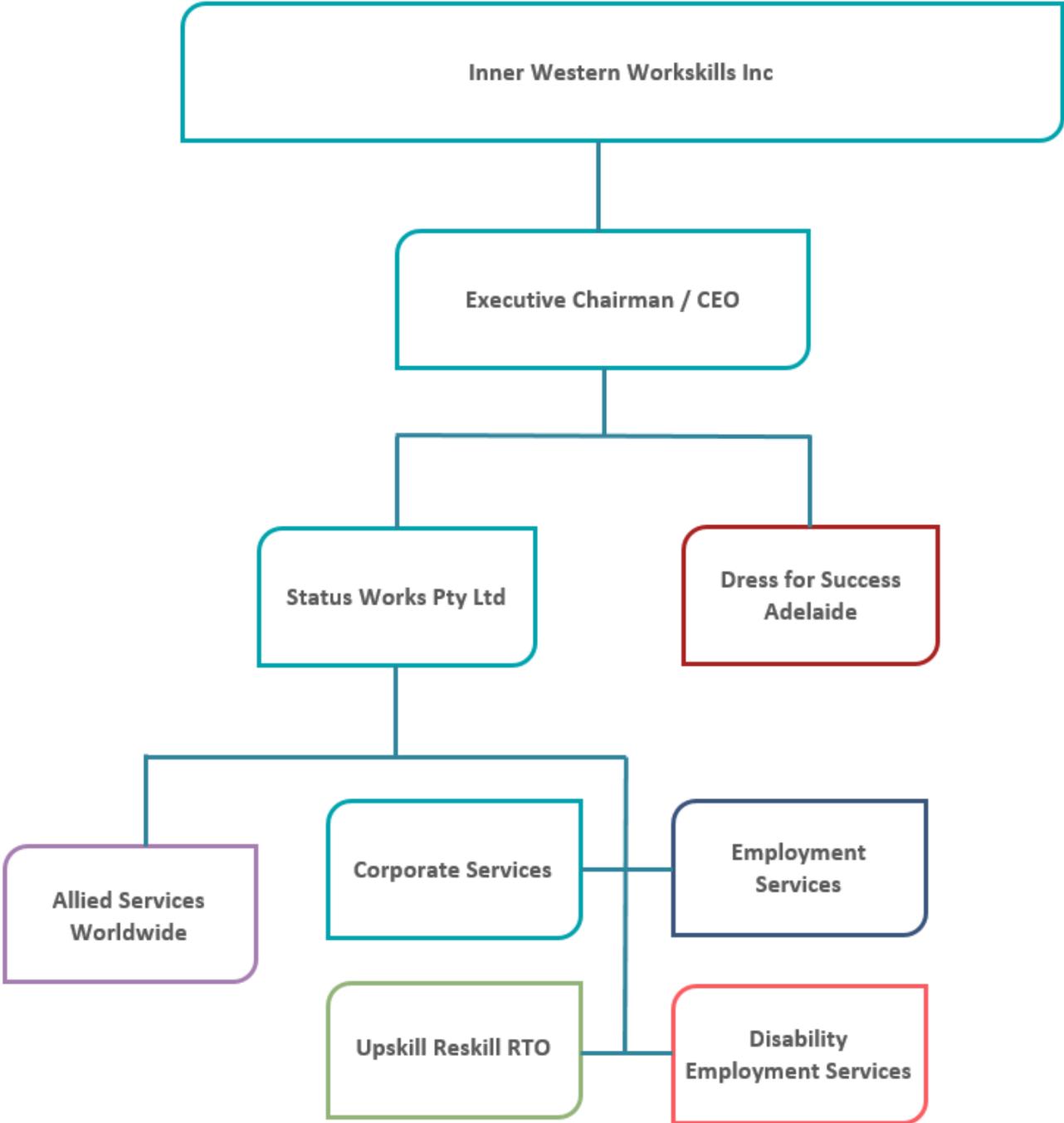
Executive Chairman

Board of Directors

Thank you to the members of the IWW Board for their ongoing contributions over 2021-2022.



Organisation Chart



Training Services Report

At times during the last year, the 1993 movie Groundhog Day came to mind, days appeared to be repeated on a loop as Australia sought to 'get it right' in order to live with the ongoing pandemic. Comparatively to other areas in the world, we are getting it right, not only as a nation but here at Status and in our RTO we are able to reflect on the year past and be proud of our resilience, ongoing development and future business.



Significantly, throughout the last year, the Status RTO was able to keep every single training site open for our learners, maintaining in person training services and offering blended learning as well as online learning. We continuously improve and adapt resulting in ongoing development of training programs to meet the needs of the local labour markets as well as engage with employers to upskill existing staff in line with their needs. Our focus areas during the year were to skill Participants to work in community services, clerical services, retail and to take up the many opportunities available in the civil infrastructure sector.

The Status RTO continued to deliver the SEE Program in Adelaide South and Perth South as well as the ongoing delivery and assessment of state based subsidised training in both South Australia and Western Australia. Our state based funding training remains focused on preparing learners to work in the personal care sector, clerical services and the retail sector. Our RTO is now an approved VET in Schools 2022 provider in South Australia, we have steadily increased our training services to a number of independent schools around Adelaide, providing individual flexible VET training to their senior school students.

"I have had a number of students complete the Certificate III in Business online with STATUS over the past year. The process has been very straightforward from my perspective as VET Coordinator and I have appreciated the communication from the STATUS team, particularly Anna who has managed the enrolment process and progress checks.

A great addition to managing the learning of my students has been access to an online portal where I have been able to view the progress of students in each competency and their feedback for resubmissions. Parents are also easily able to monitor their child's progress via this portal.

The STATUS team have been proactive in supporting students, adjusting due dates when necessary, offering additional support, scheduling zoom calls with students to help support them. They have also been willing to take calls from our Student Diversity team member who has been directly supporting students in their learning modules.

I would recommend STATUS as a great option for online learning for students that wish to add this VET course to their school workload."

- Robyn Footer, Leader of Student Futures, VET Coordinator, King's Baptist Grammar School

We concluded our employability skills training in Victoria in June 2022, however we are pleased to join Workforce Australia as an Employability Skills Training provider in Perth South from 2022 to 2027 where we will deliver Block 2 generalist and specialist programs.

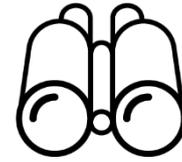
We will facilitate



Career Guidance for the local labour market



Skills Recognition and Development



Job search techniques and strategies



Targeted interview preparation



Digital Skill building and ePortfolio creation



Connections to local employers

In addition to local labour market focused courses we offer three specialist programs tailored to the following in demand industries:



Customer Service



Personal Care



Civil Pathways

The Status SEE Program in Perth South and Adelaide South has successfully focused language, literacy and numeracy skill development to include digital literacy development across the contextualised programs we offer. We have made our SEE program flexible with multiple options available to improving the LLND skills of Participants, delivering shorter specifically focused courses while maintaining the longer SEE journey where needed.

The 2022 to 2023 year ahead commences a new phase for the Organisation as we engage all of our divisions under a Global Services Model delivering employment, training and allied services in Australia. The RTO will partner with Workforce Australia providers as they settle in to their new employment services contracts, continue our partnerships with Disability Employment Service providers, increase our engagement with schools in South Australia and Western Australia and in collaboration with the Status Workforce connect team upskill and reskill individuals for the employment opportunities in Australia. We do not anticipate a predictable, nor smooth year ahead however the last two years has shown us that we are well placed to weather the path ahead.



Disability Employment Services (DES) Report



I'll start by affirming that our Status DES Participants want to work! With the guidance, support and investment from our DES team, Participants are determined, motivated and understand the benefits that employment can bring to their lives; financial security; social connection; improved self-esteem; strong mental and physical health.

One in five Australians, or around 4.4 million people, live with disability and throughout 2021/22 Status has not only had the opportunity and privilege to work with over 3,000 Participants across South Australia, West Australia and Victoria from 25 unique service delivery locations, but the honour in playing a part in almost 900 of these Participants commencing employment! This feat, greater than any previous year on record for the Status DES team, can be attributed to a unique group of committed, engaging and compassionate people who understand that finding employment may be tough, but the payoffs are well worth the hard work.

In the last financial year, we have seen our DES contracts continue to evolve and present new challenges while reaching great heights of success. Consistent five star performance at some of our well established sites in South Australia is testament to outstanding Participant engagement in conjunction with local community and business relationships which have been forged and developed over time. These high performance strategies continue to be replicated and modelled to support continuous improvement in those sites where performance has been challenged.

In April 2022, Status invested in a reinvigorated and highly skilled DES leadership and management team, investing even further in our people, those key figures that are best placed to coach, mentor and support the teams to success.

While the quality of our DES services continues to go from strength to strength, and our team of over 65 staff refine and continuously improve in all areas of contract and compliance, our Participant numbers have declined, resulting from significant unemployment reductions in a post pandemic Australia. With an unprecedented explosion of workforce shortages, specifically in those high demand industries, 2022 saw our primary focus shift from sourcing opportunities for our Participants, to ensuring that we were providing them with the skills, tools and intensive post placement and ongoing support that would lead to long term, stable and consistent employment.

Our team of Employment Support Consultants (ESC) commit to going over and above, to jump in the car, meet with employers and Participants at their workplace to truly understand each and every pressure point. Upskilling, reskilling, modifying workplaces and resourcing additional supports to keep our Participants on track is what our ESC's strive to achieve!

The end of 2021 saw the creation of our exciting new Global Services Model (GSM), where our successful DES Cognitive Behavioural Therapy (CBT) program, rebranded as BlueSky Mind Studio, became entrenched in this innovative and collaborative framework. A new name, a new service delivery method via a progressive tele-health platform, and a new, fresh approach to the provision of tailored CBT support for those Participants with complex and challenging mental health needs.

Our DES Participants from across all three states now have access to careful, quality and considered guidance from a team of qualified CBT low and high intensity coaches and consultants. The distinctive Motivation Interviewing approaches, evidenced as successful within the pilot program, have been willingly adopted by our DES frontline teams to ensure that every Participant receives the highest quality and outcome from their Status DES service.

As we move closer to the next iteration of Disability Employment Services it is now, more crucial than ever, that we recognise and celebrate the success that we are achieving in the current contract. Motivational and inspiring, they demonstrate our vision is being realised, empowering our Participants and changing lives for the better.

DES Testimonials

"Thanks to the help of these wonderful people in such a short time I'm now beginning a job that suits me perfectly!"
- Bethany (DES Kilkenny Participant)

"Engaging, supported, committed, dedicated and thoughtful. I am very appreciative of my Employment Consultant, making me feel worthy by her being understanding and non-judgemental"
- Debbie (DES Clarkson Participant)

"First rate service! My Employment Consultant is fabulous, his knowledge of the service as well as the nurturing ability to make you want to participate in seeking employment and any of the vast opportunities presented. Excellent customer service and I have recommended STATUS to a number of people because of it."
- Linda (DES Kilkenny Participant)

"Excellent Provider that helps" - William (DES Cannington Participant)

"Helpful, professional staff" - Brett (DES Fremantle Participant)

"Goran and Michael are the best two guys for people looking for work I believe! They helped me every day to find a job. Relentless and just all round genuine good people. I'll always be thankful for their help!"
- Ricardo (DES Kilkenny Participant)

"Key Manufacturing have been using Status Employment Services to provide us with new process workers for the past six years. We have been very pleased with the professional and prompt response to our enquiries for new employees. Our requirements are followed, resumes are sent and interviews organised quickly to suit our work schedule. Status understand our business and select candidates who will fit into our work environment and culture. They follow the progress of the new employee and assist them where possible to improve their skills and cope and be comfortable in their new employment. We would recommend Status Employment Services to any business requiring new employees!" - Brenton (Managing Director, Key Manufacturing)



Each year, on reflection, I am astounded at the dedication and sheer tenacity of our jobactive teams, in the work that they do and the contribution they make to the community, economy, local business and of course, our job seekers, changing lives every day. Our people are inspiring and this year certainly tested their resilience and commitment in the face of significant and ongoing environmental, economic and contractual change.

Commencing our seventh, and final, year of jobactive employment services we continued to demonstrate our strength in working collaboratively with similarly invested stakeholders, remaining steadfast in our commitment to bring opportunities, front and centre, to our job seekers. Status' proud tradition of securing sustainable employment for our job seekers was reinforced with over 4,000 jobactive job seekers commencing employment in 2021/2022, over 500 of these of Indigenous background. The latter can only have been achieved through the outstanding work of our Status Indigenous Mentors and strong partnerships with Wirrpanda Foundation, Taoundi Aboriginal College and the Matera Foundation.

Whilst this critical work was occurring, our jobactive leadership team was working tirelessly in support of Workforce Australia tendering throughout the later months of 2021. To say this was a labor of love is an understatement, yet through this process we unearthed and celebrated the remarkable, and oftentimes inspiring, good news stories and testimonials that give meaning behind why we do what we do! Consider Corey, an Indigenous job seeker who had faced seemingly insurmountable challenges to employment including poor mental health, previous incarceration and homelessness, now in stable employment in construction due to interventions from our Elizabeth team. Likewise, Tamika, a young woman who, having left school at an early age, was supported by her Workplace Advisor to build confidence through links to our BlueSky Mind Studio mental health support and invaluable Dress for Success service and is now employed in retail, looking to progress her career with further training.

The end of 2021 also saw the creation of our exciting new Global Services Model (GSM). This innovative and collaborative model links our job seekers and the wider community to our comprehensive suite of Status services in a targeted approach, to effect real and significant change. Implementation of the GSM further supported our jobactive teams to successfully collaborate with both BlueSky Mind Studio, to deliver superior Cognitive Behavioral Therapy and our RTO, Upskill Reskill. This vocational training, including in the essential Health Care and Social Assistance industry, resulted in employers gaining access to motivated and skilled candidates and our job seekers securing employment with organisations such as Aegis Aged care and the Silver Chain group. Finally, the GSM saw the culmination of our business development and stakeholder engagement activities over the years come together in the newly created Workforce Connect Hub.

Workforce Connect started the year with a bang, hosting the Mooditj Jobs Expo in partnership with Indigenous Employment team from Crown Perth. Hosted in the impressive Astral Ballroom, over 700 job seekers attended from across our ten Perth service delivery locations, where they met with in excess of 80 employers ranging from small businesses to tier one construction and mining companies. The inclusion of FMG, Georgiou, Ventia and Brunel is testament to our reputation as being the "go to" for industry when they need quality staff to meet their workforce needs.

Status' own Indigenous Mentor was fundamental in securing Laing O'Rourke to sponsor Whadjuk artist, Acacia Collard, in leading a community art project contributed to by our teams, job seekers, employers and representatives of the Department of Employment and Workplace Relations. This meaningful piece of artwork takes pride of place, hanging in Perth North Status site for all to see.

Workforce Connect activity continued strong throughout 2022, with both SA and WA teams hosting monthly networking breakfasts and lunches, targeting those industries most in demand as a result of significantly decreasing unemployment rates and a rebounding labour market post pandemic. As news of our success hosting celebrated events spread, including our annual City of Stirling CaLD Jobs expo, we were pleased to be approached by two new local government bodies with requests to host jobs expos with each, back to back mid-year. With a "never say never" approach firmly in mind, our Workforce Connect team in WA took on the unprecedented challenge of hosting two expos in two days! In partnership with the City of Swan we hosted the "Local Jobs for Locals" expo at the Midland town hall and with the City of Canning, we hosted a "CALD Jobs Expo" as part of their week long celebrations for the official opening of the Hillview Multicultural Centre. Both expos were well received by employers and community alike and our job seekers walked away with interviews and employment locked in from the day.

Our jobactive teams have been actively involved with the Local Jobs Program (LJP) in their respective regions, referring and supporting our job seekers to participate in a wide variety of LJP activities, from those supporting driving lessons to others where job seekers tried out rigging and dogging activities. Our WA Regional Manager continued to contribute heavily as a member of the Perth South LJP Taskforce and we look forward to continued collaboration well into the future.

In March, following the news of being a successful appointee to the panel of Workforce Australia, yet unable to deliver services as a licensee, our focus remained on assisting our jobactive job seekers into sustainable employment. And while our bid to deliver Enhanced Services is on hold, there are ample exciting opportunities ahead with the likes of Transition to Work and EST.

I would like to take this opportunity to thank each and every person, both within and external to Status, who has contributed, supported and seen us through the highs and lows of jobactive over the last seven years. Thank you to our exceptional Customer Service Officers, who became the heart and soul of our service delivery sites. Thank you to our Indigenous Mentors and Allied Health teams, the support and guidance you provided our job seekers, and sometimes our staff, is truly priceless. To our Workplace Advisors, those at the coal face, day in and day out, thank you. And finally, to our jobactive management, leadership teams, corporate services team and the Board, your steadfast guidance, direction and leadership kept us on course, empowered and certain, at all times, that we could indeed achieve the incredible success the jobactive contract has delivered.

jobactive Testimonials

"From the moment I entered the STATUS office my Workplace Advisor was friendly, professional, hardworking and helpful!"
- Reza, Jobactive Osborne Park Job Seeker

"My Workplace Advisor Tiana is lovely! She helped me so much!"
- Lisa, Jobactive Joondalup Job Seeker

"Much has changed in the last couple of years but STATUS at Modbury provide a caring and helpful service. The staff are professional and personable and cover the full spectrum of unemployment challenges"
- Martin, Jobactive Modbury Job Seeker

"I've been linked with STATUS for nearly a year now and would highly recommend them. I have found them to be helpful and friendly and nothing is too much trouble, going the extra mile for me!"
- Susan, Jobactive Clarkson Job Seeker

"Thank you for all your support and trust in us. We will be forever grateful to you and the family at STATUS for providing us the opportunity to do what we absolutely love to do!"
- Upskill Global Pty. Ltd.

"I would like to take this opportunity to thank you and your team, for providing me much needed support in the past. In particular, I would like to express my thanks and gratitude to my Workplace Advisor Sosefina for her professionalism. Sosefina is a patient, compassionate and caring person. She makes me feel welcome, has excellent listening skills, and was able to understand some of my challenges in seeking employment. Indeed, Sosefina is a great asset to Status!"
- Simon, Jobactive Clarkson Job Seeker

Human Resources and Quality Assurance Report

Reflecting on the year that was, one word describes the work of the Human Resources and Quality Assurance (HR and QA) Department - 'Transitional'.



Starting 2022 pretty much exactly the same as we ended 2021!

With the results of tender outcomes, ending of contracts (jobactive) and the introduction of the Board endorsed new Global Service Model (GSM), the HR and QA Department quickly adapted, focusing on redeployment of staff to the Organisations Transition to Work (TtW) contract, Allied Health Services (BlueSky Mind Studio) hub, Workforce Connect – the newly established employer and industry engagement hub and existing business delivery of Training Services (RTO) and Disability Employment Services (DES).

With some external recruitment activity on hold, we worked even more closely with our management teams to 'transition' staff in support of business won, business existing and business ending.

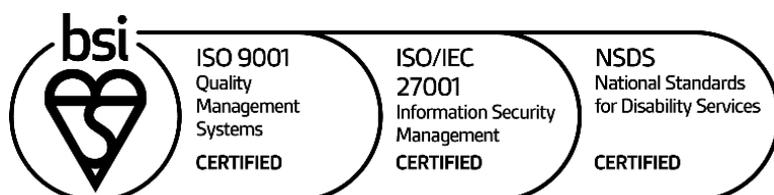
Challenges presented across all states and areas of business, but our HR team continued to provide the high level of internal services expected.

As in previous years staff retention remained a key focus, even during these disrupted times. We dealt with the internal business changes to our Organisation and external circumstances, including another world wide pandemic - 'the Great Resignation'. Prompting us to take the opportunity to be present at locally advertised job fairs and expo's endorsing Status as an employer of choice. Notwithstanding, we happily *won some, and unfortunately lost some!*

Thankfully through this 'transitional' period, it is a pleasure to be able to report our ever standing robust practices and process stood the test of time, playing a key part in supporting our newly invigorated management teams, and transitioned existing staff.

Governance requirements carried on and the HR and QA Department continued to support all Board endorsed activity. Maintaining the Organisation's Quality Management System, supporting the review and delivery of policy and ensuring collaboration with operations to meet contractual needs and requirements.

The HR team have again worked tirelessly this year, even when presented with relentless and continuing challenges. We thank them for their unfaltering commitment to whole of Organisation operations this past year into, what we hope is a busy but less 'transitional' year ahead!



Our REFLECT Reconciliation Action Plan

On behalf of our RAP Working Group I thank the Board for their support of our Reflect Reconciliation Action Plan (RAP) and the commitment from our management and staff to the Organisations reconciliation journey!

Our Organisations history was creatively defined by the Art Work and commitments then made within our Reflect RAP. The Art Work, named 'Our Journey, Our Culture' created by members of our Strategy and Leadership group under the guidance of Micky Barlow, a Kokatha woman of Morphett Vale, South Australia, celebrates the early roots of our business and remains a significant visual signifying our intent to continue to work in partnerships within the community.

Over the past year, we met the commitments in our Reflect RAP which in turn ensured we achieved our key objective to begin the journey to foster closer, deeper and meaningful relationships with Aboriginal and Torres Strait Islander peoples. Furthermore, aligning our RAP with the Organisations mission '*to provide unique employment, training and integrated business solutions that meet the diverse needs of all of our customers*'.

We were proud to have continued to affiliate ourselves through many events over the past year including a Virtual Breakfast for National Reconciliation Week, and providing our staff from our employment services teams and RTO the opportunity to learn more about Aboriginal Culture, through Awareness Training. The time spent in the various awareness training days was well received and generated conversations and positivity around our responsibilities and the services we provide.

Our journey has just started, and it is the intention of the Board and the RAP Working Group to continue to maintain our focus, our messaging and to support the Australian Governments Closing the Gap Strategy.

Status acknowledges the traditional owners and custodians of country throughout Australia and their continuing connection to land, waters and community.

We pay our respects to them and their cultures, and Elders past, present and emerging.

Dress for Success Adelaide



255 PORT ROAD, HINDMARSH SA 5007

Dress for Success Adelaide - *empowering women in need to achieve economic independence by providing a network of support, professional attire and the development tools to help women thrive in work and in life.*

Dress for Success Adelaide provides a continuum of service from pre-interview, and interview preparation through to employment and beyond. Our service begins with interview preparation including clothing if required and practicing interview technique. On gaining employment clients are invited to return for a work wardrobe and guidance on what it takes to be a valued employee. Newly employed clients are also encouraged to join our employment retention program - the Professional Women's Group (PWG).

At Dress for Success Adelaide we strive for all women to be treated with dignity and respect. Our purpose is to offer long-lasting solutions that enable women to break the cycle of poverty, one woman at a time. By building self-esteem and confidence and providing tools and skills it will encourage them to take charge of their lives.

Dress for Success Adelaide (continued)

Women accessing our service come from a wide range of ages starting as young as 17 years through to the over 50's. We have served young women seeking employment often for the first time, return to work mothers and the long-term unemployed with little or no employment history. We also have been able to assist women with a range of disabilities from severe anxiety to workplace injury. All of our clients in some way have lost their confidence and self-esteem and require assistance with interview skills, resume and cover letter preparation, and very often clothing and accessories.

2021/2022 has been in equal parts a challenging and rewarding year for Dress for Success Adelaide. We have continued to navigate the Covid world offering both face to face and virtual services. The Dress for Success Adelaide Career Support program encompasses both Pre-employment and Post-employment support. Our pre-employment services focusses on providing key employability skills, personal presentation advice and career coaching including building a tailored high impact resume, cover letters, interview preparation and self-marketing coaching.

In 2021/2022 the Dress for Success Adelaide Career Support Program (CSP) provided:

- Personal presentation and grooming support including interview wardrobes to 321 women in need
- One-on-one personalised career support to 135 disadvantaged women over the course of 220 appointments
- Targeted career support to 184 disadvantaged youth aged between 15 -24 years
- Hosted 7 PWG Workshop/Social events (unfortunately due to Covid restrictions we were unable to host PWG events from January 2022 to April 2022)
- Provided post placement support via our Professional Women's Group (PWG) employment retention program to another 17 women

As the challenges of living and working during the Covid-19 pandemic continue we have maintained our hybrid services with 84% clients attending face-to-face services and 16% attending virtual services during the grant period. Our statistics have shown even in spite of the pandemic, clients still have a preference of accessing our services face to face.

We delivered our career support services to 482 women and youth. Of the 482 connected 61% have gone on to improve their career management and skills with a further 26% gaining employment and apprenticeships. The Dress for Success Adelaide service positively impacted 87% of the clients attending appointments during 2021/2022.

We received a total of 164 clothing donations from corporates and the general public along with 571 volunteer hours. The kind donation of time by our volunteers allowed us to facilitate the Professional Women's Group (PWG) program and the November \$2 sale.

From opening its doors in August 2015 until the end of June 2022 Dress for Success Adelaide has:

- Served 2,174 women in need in our community
- Provided 16,031 pieces of clothing and accessories to the value of \$198,040
- Of the 2,174 women equipped with employability skills, 1,139 were successful in gaining employment (52% success rate)

Introducing Alex:



DRESS FOR SUCCESS[®]
ADELAIDE

Client Story – A Journey of Resilience and Success

Introducing an amazing, resilient & inspiring woman. Alex & her husband immigrated to Australia from Mexico in 2018. They left their families, friends & careers to start a new life in a new country.

Arriving in Adelaide they used their savings to open a restaurant. Shortly after came an addition to the family – a beautiful baby boy! Everything was going well, then unfortunately like so many businesses faced with ongoing Covid restrictions, Alex & her husband were no longer able to keep the doors of their restaurant open. They were now both unemployed.

Unable to access government assistance and facing financial hardship, Alex came to Dress for Success asking for support with her resume & cover letter. In Mexico, Alex had a successful career in Records & Information Management & worked for the Federal Court & other Government bodies. During her Career Support appointments we discussed job searching strategies & practiced interview techniques. Armed with a fantastic resume & cover letter, Alex began applying for roles where she could use her vast experience. It wasn't long before she was offered a Lead Document Controller & Quality Administrator role with a construction company.

Just as Alex & her family were getting back on their feet tragedy struck again with the passing of Alex's father in Mexico. Covid restrictions on overseas travel meant she was not able to see him to say goodbye. Alex mustered all her resolve & continued to juggle the demands of her job, while being a wonderful mother to her little boy. Being employed gave her the confidence she needed to know she could restart her career in a new country.

Dress for Success Adelaide (continued)

A year past and while looking at the employment vacancies Alex saw the job of her dreams! In true Alex style – she went for it!! And she got it!! Alex is now a Document Controller with a top tier construction company, working on projects all around Australia.

Congratulations Alex! You absolutely deserve every success. You are an incredible role model for women everywhere. A true inspiration!

Restyle Collective - Shopping with style and purpose. Our social enterprise venture, the Restyle Collective continues to gain momentum in the community. We are recycling donated clothing, providing training opportunities and generating an extra income stream for Dress for Success Adelaide.

RECYCLED FASHION WITH STYLE & PURPOSE

restyle
C O L L E C T I V E



Open Tuesday, Wednesday & Thursday 10am to 3pm
255 Port Road, Hindmarsh SA 5007

Since opening the doors of Restyle Collective in July 2020 to June 2022 we have generated turnover in excess of \$40,000 which has been put towards supporting and developing the services of Dress for Success Adelaide.

Website: www.adelaide.dressforsuccess.org



@dressforsuccessadelaide



@DressforSuccessAdelaide

accenture

Status Ambassadors Association



*Status Ambassador
Recognising 10 Years of Service*

The Status Ambassadors Association commenced in May 2015 with 16 members, this has steadily grown and currently comprises 23 members.

The Status Ambassadors Association recognises staff for the contribution they have made to the Organisation over 10 plus years of service. Collectively, current Ambassadors total 473 years of service to the Organisation, an immense wealth of knowledge. Ambassadors are identified by a personalised signature block at the bottom of their email, as well as a unique, specially designed Ambassador badge.

Since the inception of the Association the Co-chairs have been instrumental in setting up invaluable information and procedures to holistically benefit the Organisation and its staff. In recognition of the service of staff to the Organisation a number of personalised celebratory emails have been created and sent to all staff to recognise:

- Milestones for achieving 1st year anniversary of service, then at 5 years, 10 years, 15 years, 20 years, 25 years and 30 years.
- New staff members successfully completing their induction, receive a “Welcome to Status” email which wishes them well in their position and introduces the Status Ambassador Association. This has been very well received from all new staff that have commenced with Status.
- Staff celebrating a birthday receive a congratulatory email and small gift.

Staff receiving the above recognition emails have been very appreciative and have expressed their thanks for the support from the Ambassadors.

At 5 years of service, a plaque with the staff member’s name and employment commencement date is added onto the Status Honours Board located at Marion Head office. After each 5 years of service the name plaque will move into their corresponding years of service, i.e. 10 years, 15 years, etc.

Association members adhere to the Principles and Motto established by the founding Co-chairs, and all members offer an “in-house” service to Dress for Success and as a contact person in whatever capacity is required to serve the Organisation.

Status Ambassadors inspire new and existing staff to maintain the culture of the Organisation to ensure workplace values and principles are adhered to. Ambassadors are also a point of contact for staff requiring professional direction.

Status Ambassadors Association (continued)

The fellowship enjoyed by the members of the Status Ambassadors Association over the past 7 years has been rewarding with team building exercises, theatre experiences and dinners acknowledging the lasting and unique contribution these people have made to the Organisation's historical success. The membership will keep expanding over the next 12 months as more staff reach their 10 year milestone. This ensures the familial legacy of the Organisation continues.

In 2021 with Covid-19 pandemic challenges in South Australia, the Association was only able to meet once, and a scheduled painting studio evening cancelled due to low participation by Ambassadors and subsequent Covid-19 lockdown in Adelaide. During this year also saw the departure of two valuable Ambassadors both of whom had 20+ years' service, and the welcoming of two new Ambassadors.

A review of the purpose and functioning of the Ambassadors Association (AA) was undertaken with a fresh approach to inspire renewed enthusiasm. The Association will now hold one formal dinner every year on the first Friday in August, to coincide with and for the purpose of, celebrating the Organisation's anniversary.



The Ambassadors Association inaugural formal dinner was held on Friday 5 August 2022 at the National Wine Centre (above).

Status Ambassadors Association (continued)



Marketing, Networking Events and Social Media

This year has been an eventful one as we hosted more expos than ever before while continuing to hold regular site marketing and networking events, attend jobs fairs and training expos, and participate in Local Jobs Network events.

We bookended the year with three massive jobs expos, collaborating with Crown Perth to host the Mooditj Jobs expo in July 2021, and ending the year with back to back requests from the City of Swan to host a Local Jobs Expo on the 16th of June 2022 and the City of Canning to host a CaLD Jobs Expo on the 17th of June 2022.

Throughout 2021 the site teams hosted monthly networking events that help to strengthen ties to local industry and community services while giving our Participants an opportunity to network directly with employers and hone their elevator pitch and interview skills. Status were also actively involved with the Local Jobs Programs, attending events such as the NAIDOC Week celebrations in South Australia and the launch of the Driver Construction Training Program in Western Australia, and hosted booths at the Department of Education, Skills and Employment Jobs Fairs in both states.

With growing audiences across both Linked In and Facebook we have engaged with our followers through 183 posts over the past year, with an estimated reach to over 15,000 individuals on Facebook.

On Linked In our top post of the year was the announcement that we had been awarded the contract to deliver Transition to Work, which was seen by over 1,000 individuals. Posts for internal recruitment and EHP candidates continue to perform well on this platform, with one post promoting EHP candidates with retail experience in the lead up to Christmas resulting in over 60% of individuals who viewed the post clicking through to find out more information.

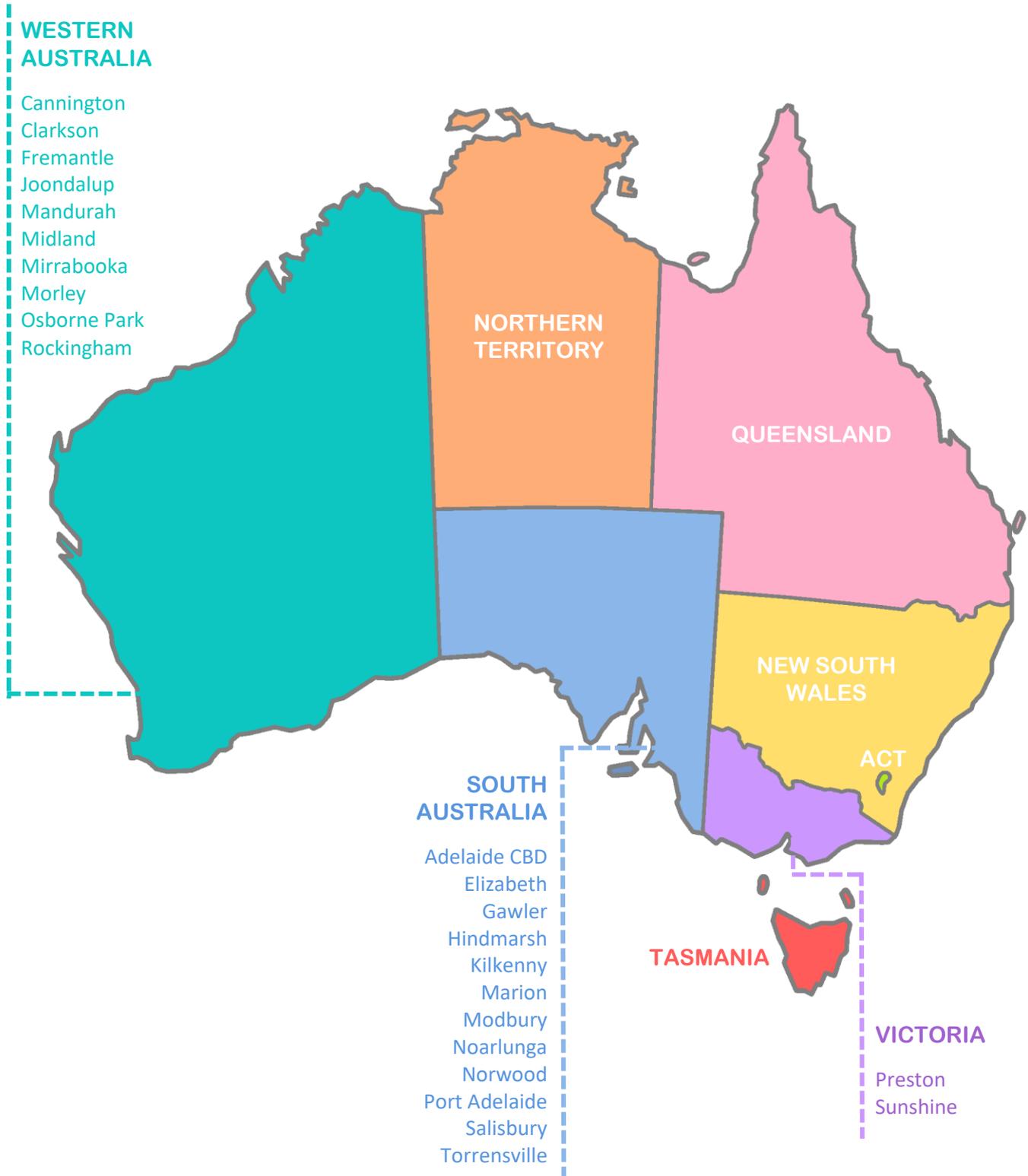
Event related content is finding strong engagement on our Facebook page, with our invitation to the Mooditj Jobs Expo was shared by 14 individuals and pages including the Jobs and Skills WA 'Deadly Jobs' Facebook page, resulting in over 1,000 individuals viewing the post. We also had strong engagement with a post from the 'Meet the employer – Civil Construction' event, with 143 individuals engaging with the post including 84 likes, comments and shares. Recruitment posts also found strong reach on our Facebook page, with a post looking at recruitment for DES Employment Consultants reaching 1,400 individuals.

Across the year we received 126 reviews for our offices, including 37 5 star reviews. In Western Australia, Fremantle and Mandurah averaged above 4 stars across the year, and in South Australia, Gawler received only one review for the year ranking it 5 stars. This year we saw a huge number of callouts to specific consultants who provided outstanding service to our clients.

For more good news stories, photos from events and testimonials please see the addendum to this annual report.

Status Sites

Status has 24 sites across 3 states (WA, SA and VIC):



Memoranda of Understanding and Affiliations



DOME

This agreement relates to the way we work with job seekers aged 50 years and over. DOME specialises in finding employment for this cohort. Our agreement enables us to refer job seekers for positions obtained by DOME from employers. Additionally DOME markets our job seekers to their known employer network on our behalf.



Salvos Stores

Working together to provide employment opportunities at Salvos Stores with candidates sourced by Status.



Tauondi Aboriginal College

A commitment to work together on projects that assist in increasing employment and capacity building opportunities for Aboriginal and Torres Strait Islander peoples.



Women of Worth

Facilitating inclusive Work for the Dole activities, Women of Worth create awareness within the community through mentoring and coaching programs for women who have experienced domestic violence, substance abuse, grief or other significant life events, providing encouragement and assisting them from welfare into work.



Matera Foundation

The Matera Foundation seeks to create real opportunities for Aboriginal Australians to engage with mainstream employment, through personal development programs designed and delivered by people who have forged successful careers across a range of industries.



Perth Dress for Success

The mission of Dress for Success is to empower women to achieve economic independence by providing a network of support, professional attire and the development tools to help women thrive in work and in life.



Upskill Global
EMPOWERING OUR COMMUNITY

Upskill Global

Upskill Global is a training and recruitment company that is all about empowering the communities that we belong to. Our main objective is to provide services to our community to equip members with the tools and skills to achieve the required outcomes or goals. Located in Perth, Western Australia, we are committed to seeing our community prosper.



Flinders
UNIVERSITY

Flinders University

College of Medicine and Public Health
Cognitive Behaviour Therapy post graduate student placements at Status Employment Services DES sites
Facilitating Motivational Interviewing skills for DES staff
Partnering in research into effectiveness of CBT on employment outcomes

Placement Agreements

Our Training Services division has student placement agreements with:



Allity Pty Ltd



Aged Care Services Australia Group



Regis Aged Care Pty Ltd

Memberships

We are a member of the community agency Northern Volunteering, which organises volunteer work for job seekers.



We also hold membership in the following business networking and advisory groups:

AUSTRALIAN INSTITUTE
of COMPANY DIRECTORS



Acknowledgements

We appreciate the support received for from the following organisations during 2021-2022 and look forward to ongoing partnerships in the coming year.

Government Departments

Australian Government Department of Education, Skills and Employment

Australian Government Department of Human Services

Australian Government Department of Social Services

South Australian Department for Innovation and Skills

Western Australia Department of Training and Workforce Development

Agencies

Business SA

Fair Work Ombudsman

MEGT Australian Apprenticeship Centre

Salvos Stores

Skylight Mental Health

Reconciliation Australia

Employers

Our philosophy is to simplify the recruitment process, provide a hassle free experience and work in partnership with our employers. Status has been highly successful in assisting employers for over 34 years and would like to acknowledge the employers below for their continued support over the past 12 months.



Employers (continued)



ADDENDUM

OUR PEOPLE, OUR CULTURE

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jobactive Good News Story



Fasou's journey with Status began in mid-2021, with our dedicated jobactive team at the Mirrabooka site. Fasou had initially engaged with the jobactive program through remote online servicing however found it challenging to navigate through the online system and sought more targeted and personalised support with Status.

Having only recently finished high school, and unsure of the next step, Fasou knew that he was keen to kick start his career and find the right pathway into employment. With career guidance through his Workplace Advisor Leila, he was able to demonstrate his skills and attributes in a resume. What a shock when Fasou discovered that what he thought of as life skills of little value

on a resume, were actually huge selling points and exactly what employers were looking for, commitment, communication and trust. Leila identified that Fasou lacked any real exposure or experience in a workplace so Leila lined Fasou to an Employability Skills Training course to better assist him to refine his existing skills as well as understand the foreign "working world". Throughout this training it became clear that hospitality was a field of particular interest for Fasou and that pathway became much clearer as a result!

Fasou and Leila worked tirelessly to uncover opportunities in the hospitality sector but it was after an introduction to, and networking with one of Status' Business Development Consultants, Rita, that Fasou found success. Within less than a week Rita was able to arrange an interview for Fasou with one of Perth's best hotels as a Kitchen Steward. Fasou had undertaken interview technique training with Leila and Rita which saw him nailing a full-time position the very day of his interview!

"Wow, I can't believe they liked me. I was so nervous! I can't wait to start this new role", expressed Fasou when he was told by the team at Status that he had impressed the interviewer.

Fasou was then given every support to assist in his successful transition into his new role by including transport to get him there and home on time every day. Leila continues to check in with Fasou regularly to see how he is going at work and to identify any needs he may have. Rita also remains in constant contact with the employer to ensure the employment is going great guns, a collaborative approach that has seen Fasou thrive in his new role!

It has been a pleasure to work with Fasou and to see him develop and grow, changing his life and that of his family through employment. The team here at Status are extremely proud of Fasou and are looking forward to continue to support him on his journey. Congratulations!

jobactive Good News Story



Njik commenced with Status as a job seeker in April 2020 having spent the last four years caring for and supporting his elderly parents in the Democratic Republic of the Congo. Njik moved to Australia in hopes of a better future and opportunities to provide for himself and his family. With a positive outlook toward work and extremely motivated we knew that Njik was on his way to securing sustainable employment, he just needed a hand from Status to get there!

Not having any employment history in Australia and being faced with the pandemic, lock downs and severe Covid-19 restrictions it became evident that Njik's language would require some improvement to ensure he had every chance at landing a job. Over six months Njik focused on enhancing his employability, actively improving his written and spoken English and communication skills through the SEE program to open up his employment opportunities.

Njik had previous experience in the Democratic Republic of Congo as a bus driver and was eager to pursue a career back in the transport industry. Along with his Workplace Advisor, they worked together to focus on his goal of gaining employment, the first step, to support Njik to get his F extension licence.

Chris, Status' Business Development Consultant met Njik and knew from day one, he had the right employer that would be very keen to meet him. In a highly successful interview with Techforce, Njik was able to clearly communicate his skillset and qualities and establish a connection with the interviewer. Success! With the right positive attitude, and a motivation to take advantage of the opportunities in Australia, Njik secured employment!

The role has not only supported Njik and his family with financial independence, but has brought about an immense amount of self-confidence in Njik to take on other exciting new challenges. Having accomplished the major goal of landing employment in such a short space of time, we can't wait to see what Njik does next!

Training Services Good News Story

“I feel more confident in particular with speaking and listening to Aussie English.”

A recent graduate of our Skills for Education and Employment (SEE) program, Saw credits his teacher Wesley and the high levels of quality teaching time with helping him to be more confident in understanding and using ‘Aussie’ English and helping him to achieve his goal – finding a suitable job!

With a dream of one day becoming an interpreter, Saw says that with his new English skills he plans to “use this job as a stepping stone to work in a career [as an] interpreter”, and all of us at Status hope to one day see Saw back in our offices assisting other Participants with his interpreting services.



Rushley was born in Australia to immigrant parents, joining the Status SEE contextualised Civil Pathways program in 2022 to improve his LLND in order to gain entry to trade studies and improve his employment prospects, Rushley’s barriers were discouragement, lack of focus and low numeracy skills.

“I came to the SEE Civil Pathways program knowing I needed to improve my self-esteem, build confidence and improve my maths skills, WHS knowledge and understanding about new and different employment opportunities. I was really needing to improve my ability to do maths so I could pass the tests for entry to TAFE trade training. The courses I became interested in required those as key skills before you could even commence. Also, with some interest in building and construction I wanted to improve my knowledge of industry terms, work practices and WHS.”

- Rushley Ebero

Rushley’s confidence grew quickly when he could see and understand how to solve mathematical problems in industry contexts where the application was inherent to the work to be performed. Rushley responded well to encouragement and independently researched further education and training opportunities. Rushley’s SEE individual learning plan was industry-trade focused with training in maths applications, resulting in him successfully passing the entry tests for Certificate II Electrotechnology, enrolling and commencing the course part time. Rushley has also successfully gained entry to part-time study in BA Languages at Flinders University.

Training Services Good News Story



When Richard set a goal to find employment Status Training Services were able to provide him the skills he needed to land a job with a local employer! Having been self-employed for many years Richard worked closely with his Status job coach Iain to plan a series of training programs that would help him develop the skills he would need to find work and succeed in today's workforce.

The first step to getting ready to join the workforce was for Richard to join our Digital Essentials course. Working with Trainer Yvonne Hale to improve his understanding of digital devices and software Richard was soon confident using the internet and even creating a google drive to store and access his newly updated resume.

On completing his first course Richard felt he had more to learn before jumping back into the workforce and enrolled in our Work Culture Harmonising Program. In Richard's words Yvonne's "dynamic presenting" helped him to develop his skills and together they worked on how to identify job opportunities, practiced interview skills, and Richard gained a greater understanding of current workplace culture.

While in the final weeks of training with us Richard was able to secure an interview with a local employer, and not long after training finished he got in touch to let us know the fantastic news: he got the job! Richard says he is now "living the dream" and his plans for the future include "to be challenged and contribute to the world". Richard, we wish you all the best in your new job and hope that the skills you have learnt with us set you up for ongoing career success.

At Status we train for employment; our training will provide you with personal qualities and competencies necessary to succeed in today's workforce. If you are looking to update your skills as part of your job search visit status.net.au/training/courses for a full list of the training programs we have available.

DES Good News Story

Rita commenced working with Status in our Morley DMS contract in March 2022. She advised that unfortunately, as a result of less than ideal experiences with her previous DES Provider, she was not expecting any assistance in finding employment from Mark, her Status Employment Consultant.

At her first meeting Rita was dejected and unmotivated in her job seeking endeavours. She was extremely proud of the fact that she had been a hard worker for most of her life, yet faced with recent challenges including chronic pain, low confidence and depression, Rita believed there wasn't a career in her future. Further to Rita's disability, she shared with Mark that she was a victim of domestic violence, a significant trauma which had impacted her ability to find and maintain suitable employment.

Over the course of a few weeks, Rita expressed that she was struggling to put food on the table, and pay the ever increasing bills, on her current job seeking payment. Rita was directly caring for her extended family and grandchildren without receiving any additional support and finding employment was becoming critical to provide her financial security. Mark was adamant, Rita would benefit by joining a flexible work environment to reduce the risk of further exacerbating her existing health conditions.

Mark worked intensively with Rita through weekly Employment Job Clubs and regular appointments which allowed her to build confidence and self-belief, perhaps she could work again! Status assisted Rita with the tools to find and start employment, including an industry targeted resume, Police Clearance and First Aid Certificate. Mark identified that further support with confidence and self-esteem through counselling would stabilise Rita's mental health challenges and keep her on track.

Mark had set the wheels in motion to support Rita in overcoming some of her barriers to employment, the next step was finding her that perfect job! Our Business Development Consultant was able to identify a role that would be ideal for Rita's needs and skill set and referred her to an employer seeking a Kitchen Hand.

After some interview preparation and motivational encouragement from Mark, Rita aced the interview and secured the role! Both Rita and Mark celebrated this fantastic achievement and with some new clothing ready for her first day and transport assistance to get there, Rita was ready to start a new phase in her life.

Mark and the Morley team continue to support Rita through weekly Post Placement Support contact, including a call, a quick catch up and sometimes an open ear just to listen. Rita shares with us that she loves her new workplace and is extremely happy with her new role. The employer is pleased with Rita's performance and strong work ethic. Rita is now financially secure and has gone ahead in leaps and bounds having made many new friends at work. We look forward to continuing to support Rita in her journey, wherever that takes her!



DES Good News Story

Samuel was introduced to Status Clarkson in September of 2020 experiencing various hurdles on his path to employment such as chronic pain and physical and manual dexterity limitations. He wasn't proud of a troubled past and was extremely aware that this, along with his disability, was not looked upon favourably by employers. Samuel shared with his Employment Consultant that he had a sense that his home town of Perth may not be the best place to "start fresh" and that moving may be on the cards.

Over time, Samuel's Employment Consultant began to earn his trust and Samuel started to attend regular appointments. This small step was significant in supporting Samuel onto the right path towards his ultimate goal of employment. Routine was key, and weekly Employment Job Clubs where Samuel was able to create employment goals and healthy work habits, acted as a base for him to continue to grow his confidence and motivation. With the guidance of his Employment Consultant, Samuel identified an interest in the study of Conservation. This would enable him to work in a Government wildlife park in northern remote Western Australia, satisfying his desire for a career and a life change! His Employment Consultant worked with him to research his options and they decided on a Conservations and Land Management course. Although Samuel now had a clear long term employment goal, he was also motivated to gain employment while he worked towards this dream.

Samuel and his Employment Consultant were able to identify potential roles that may be of interest to him in the meantime and would work around his study commitments, settling on hospitality. Samuel had previously worked in a prison kitchen for a time and knew that despite his criminal history and disability, he had what it would take to be successful in the hospitality industry. Samuel's Employment Consultant coached him on how to present himself to employers, how to use his resume to reflect his positive skills and experiences during his incarceration. He was then supported to have all the tools an employer would be looking for, a COVID-19 Hygiene Certificate and a "can do" attitude!

Samuel's Employment Consultant sourced an opportunity for him to meet with the restaurant manager at a local golf resort to discuss his suitability as a kitchen steward. To his surprise, Samuel received a call later that week from the employer letting him know he was a great candidate and they would like to offer him the role! Samuel commenced employment in September 2021, is still a member of the restaurant team there and was even offered a promotion recently! Samuel has also now completed his qualification in Conservations and Land Management, a fantastic achievement which was once only a dream in Job Club with his Employment Consultant, yet now a reality that offers an opportunity to kick start his long term career. When Samuel decides to go up north, his employer has advised that they will provide him with an amazing reference!

Marketing & Networking Events

NAIDOC Week July 2021

Mirrabooka in WA and Salisbury in SA played host to our Indigenous and Torres Strait Islander Participants for NAIDOC week to have a yarn and discuss the history of NAIDOC week. In Western Australia, Participants were invited to design indigenous bands while they talked, and in South Australia, Salisbury Customer Service Officer Kiajah Cook, her Mother and Grandmother brought some family artwork to the site and share the stories behind them with the group.

Staff and Board Members in South Australia also attended a NAIDOC Morning Tea event celebrating the cultural knowledge and understanding of country hosted by the Adelaide North Local Jobs Program at The Flour Shed in Port Adelaide. The event brought together employment services, employers, training organisations and community organisations that deliver support to our Indigenous and Torres Strait Islander Participants.



Armbands made by Participants at the Mirrabooka NAIDOC week event.

Marketing & Networking Events (continued)

NAIDOC Week July 2021 (continued)



Kiajah Cook, her Mother and Grandmother, their family art, and the Status Salisbury team above.



Status staff in South Australia at the Local Jobs Program NAIDOC week morning tea above.

Marketing & Networking Events (continued)

NAIDOC week Networking lunch held at our Mirrabooka Site in WA.

Employers, jobseekers, Stepping Stone Participants, all Site Managers and Indigenous Mentors participated in a Smoking Ceremony led by Lance Moritz.



Marketing & Networking Events (continued)

Status staff took a captivating and enlightening journey during a Bididi Wangkiny Bushwalk at Lightning Swamp Bushland, WA in celebration of NAIDOC week.



Marketing & Networking Events (continued)

Mooditj Jobs Expo July 2021

Following the success of our CaLD Jobs Fairs, in July 2021 Status in Western Australia partnered with Crown Perth's Indigenous Employment Program to hold the Mooditj Jobs Expo. This event provided our Aboriginal and Torres Strait Islander job seekers an opportunity to meet with over 80 exhibitors and find out more about career and training opportunities as well as connect with Indigenous support services.

Held in the Crown Perth's Astral Ballroom exhibiting employers ranged from small businesses to tier 1 construction and mining companies including FMG, Georgiou, Ventia and Brunel. Adding to the fun and inclusive atmosphere of the event employer Laing O'Rourke sponsored a Whadjuk artist, Acacia Collard, to lead a community art project which everyone, job seekers, employers, staff and DESE representatives contributed to.

The event was well attended by Status job seekers and clients from our Stepping Stones program, with over 750 job seekers attending across multiple sessions scheduled across the day, and was open to other providers as well as the general public.

A video from the event can be viewed at status.net.au/communities/status-expos



Marketing & Networking Events (continued)

Mooditj Jobs Expo July 2021 (continued)



My Life Choices Disability, Ageing and Lifestyle (DAL) Expo October 2021

In October 2021 Status Training Services held a booth at South Australia's biggest Disability, Ageing and Lifestyle Expo to promote our training pathways into the Individual Support sector. 3,753 individuals attended the one day event held at the Adelaide Showground.

Indigenous Hub November 2021

On Wednesday 24th of November, Status Joondalup hosted an Indigenous Hub for our Aboriginal and Torres Strait Islander Participants. At the event Participants were able to meet and interview with employers with current vacancies, find out about supports available to obtain a drivers licence, get information on upcoming training courses and fee assistance, access assistance to obtain work clothing and get presentation tips, and meet with local allied health services.

DESE Adelaide South, Adelaide North and Perth Jobs Fair in August, November and December 2021

In August, November and December of 2021 the Department of Education, Skills and Employment held Jobs Fairs in Adelaide South, Adelaide North and Perth. Workplace Advisors and Employment Consultants from our local Status offices attended the events to assist our Participants to use the jobs boards and meet with employers face to face.

Status also hosted booths at these events, promoting our Training Services and Disability Employment Services as well as recruiting to fill internal positions at Status, meeting with large numbers of locals currently looking for employment.

Marketing & Networking Events (continued)

DESE Adelaide South, Adelaide North and Perth Jobs Fair in August, November and December 2021



Edith and Agastya at the Adelaide South Jobs Fair | Taylah and Paige at the Adelaide North Jobs Fair



Chris Normoyle at the Perth Jobs Expo

Marketing & Networking Events (continued)

Local Jobs Expo 16 June 2022

On Thursday 16th of June, Status Western Australia held a Local Jobs Expo in partnership with the City of Swan at the Midland Town Hall. From the 44 exhibitors at the event 105 vacant positions were advertised to attendees via the jobs board. In addition to employers the event included exhibitors from training providers and community organisations providing services to the local community.

The event, opened by the Mayor of the City of Swan, was open to the public and over 100 individuals looking for work attended on the day, 51 of which were Status Participants. The event was a success, and the City of Swan are hoping to partner with us again to provide regular Jobs Expo's going forward.



Marketing & Networking Events (continued)

CaLD Jobs Expo 17th June 2022

On Friday 17th June 2022, Status Western Australia held the third Status Culturally and Linguistically Diverse (CaLD) Jobs Expo. This year's event was held in partnership with the City of Canning in the South Eastern suburbs of Perth. The event was held in the City of Canning's new Hillview Hub Intercultural Community Centre, a dedicated facility providing a safe space for people of all backgrounds to come together, connect, share ideas and resources, celebrate culture, learn new skills, and access opportunities for growth, development and learning.

The event attracted 36 exhibitors consisting of Employers looking to diversify their workforce, Training Providers, and Community Organisations that offer services to the CaLD community. Across the four hour event, 200 individuals currently looking for employment came through the doors, including Participants from the local Status offices.



Marketing & Networking Events (continued)

Transition to Work warm handover Meet and Greet events 30th June 2022

In the lead up to commencing the new Workforce Australia Transition to Work contract in Perth North our new Transition to Work teams held Meet and Greet events for current Participants at our Clarkson, Midland and Mirrabooka offices, as well as remotely via video conference.

These events gave Participants an opportunity to attend their new offices and view the facilities available to them, meet and get to know the Transition to Work team including Youth Peer Mentors and Link Workers, and be introduced to the services available to them at Status including BlueSky Mind Studio and Workforce Connect.

With games and snacks set up to create a welcoming and fun atmosphere the team received very positive feedback from Participants who all looked forward to attending their scheduled initial appointments.



Social Media

“All the staff at Status are lovely. My co-ordinator, Karissa, is more like a counsellor. She is a beautiful, understanding soul with a great sense of humour. I have taken away far more from my short sessions with her than I have from a year in therapy. She lifts ones spirit in the most heart-warming way. I cannot recommend her highly enough.”

23/07/21, posted on our Mandurah page by Karen Millar.

“My job provider Paige has been nothing short of amazing. I came to Paige after several years of underwhelming providers with other job agencies. I was so frustrated with the system and lack of any assistance with other agencies and Paige has turned that experience completely around. Her professionalism, sense of urgency, support and knowledge of how to help is second to none. With Paiges’ assistance with boosting my self-confidence, helping me update and format my resume to reflect the current job market, and recommending me for job vacancies, I have been successful in securing an amazing full time job! I cannot thank you Paige at Status Joondalup enough. Keep being amazing!”

27/10/21, posted on our Joondalup page by Tina Nilsson.

“Would like to thank Simone Greer for going above and beyond with helping me obtain tickets for work. Her easy going nature and time management skills makes finding work so much easier THANKS HEAPS.” 18/11/21, posted on our Elizabeth page by Jake Schinella.

“Vicky and her team are amazing. Thanks to all their patience and help, I am about to start an exciting new career. Having everyone at status Salisbury work alongside me and support me in my goals has been amazing. Thanks again, Zane Anderson.”

02/12/21, posted on our Salisbury page by a jobactive job seeker.

“Stuart from Status employment is great. Helped me get back into the work force after many years”. 03/03/22, posted on our Cannington page by Amanda Rose Hampton.

“G, day. Today I had appointment with Status Employment Services. From the moment I entered their office the employees had very friendly attitude. Kirsty was taking care of my paper works. I found her very professional, hard-working, kind and helpful.”

13/05/22, posted on our Osborne Park page by Reza.

“Had to do a workshop here & was not looking forward to it. However Yvonne Hale (course leader) is a brilliant employment advisor & made the course relevant to us all. She really cares about helping the individual wherever they are in their work search & goes above & beyond to do that. She made the course fun & helped people get real interviews for work they actually wanted.”

21/05/22, posted on our Cannington Training Services page by Lesley Simmons.

Social Media (continued)

STATUS Status Employment Services
Published by Kevin Basil · September 24, 2021 ·

Do you want a career where you can help others?
We are looking for Employment Consultants to join our Disability Employment Services (DES) team at sites across Adelaide. In this role you will be able to make a positive difference in the lives of our clients, assisting them to re-enter the workforce.

No experience in the industry is necessary however good people skills, supported by experience in a sales or customer service industry, would help you to succeed. Our ideal candidate will also have a resilient personality, be able to think outside the box to find solutions to overcome employment barriers, and be able to work autonomously within an outcome focussed team.

If you want to work for a company that values your work, offers competitive salaries, and has a fantastic team culture apply now at seek.com.au/job/53904545



STATUS STATUS
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Western Australian Retailers, are you still looking for staff to fill roles over Christmas?

Status have candidates with a wide range of skill levels and experience looking for roles in the retail industry. With experience ranging from 25+ years to those just starting their careers you can view the resumes of nearby candidates including those featured below on Employee Hot Prospects today.

All of our candidates are ready for a quick start, and are eager for a new opportunity. View resumes today on ehp.net.au, or contact your nearest Status site if you have more specific requirements and would like some assistance with your recruiting.

 Chris Carramar, V <ul style="list-style-type: none"> Four years ex Retail Assistan Experienced in point of sale a Team player v assisting in ot Confident and 	 Daneik Rockingham <ul style="list-style-type: none"> Customer Ser in hospitality Holds a Certi Has complete Hygiene train Completed so traineeships i pharmacy set
 Austin Night Fille, Huntingdale <ul style="list-style-type: none"> Three years o Night Fill team Excellent time organisation a Experience re reconciling in updating invent location repor 	 Susan Experience, Cooloongup <ul style="list-style-type: none"> Over 25 years customer sen retail, and real Leadership ex retail industry Recent expert retail, and lone
 Leesa Seeking to, Midvale, W <ul style="list-style-type: none"> Experienced customer ser Strong under practice diva Shopper Looking for school teach 	<p>+4</p>

STATUS Status Employment Services
Published by Kevin Basil · October 28, 2021 ·

If you are attending the Meet the employer – Civil Construction event at the Civil Contractors Federation today come past and say Hi to Agastya and Paige at the Status stand.

Our Civil Pathways course is an excellent starting point for anyone interested in working in or studying civil construction, providing additional support contextualised to the civil industry in reading, writing, numeracy and digital literacy skills.

Not at the event today but still interested in this course? Find out more at status.net.au/training/foundation-skills-training



STATUS STATUS
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We are pleased to share that Status has been awarded the contract to deliver the Federal Government's Transition to Work program across Perth North and Adelaide South employment regions, commencing in July 2022.

The Transition to Work program will be a new addition to our current employment services, and aims to support disadvantaged young people aged 15 – 24 years who are most at risk of long term unemployment. Participants will be assisted to develop the appropriate skills and attributes to attain gainful employment (including apprenticeships and traineeships), and/or to connect with education and training institutions for further education opportunities that will position them well for employment in the longer term.

We are looking forward to collaborating with other Transition to Work providers in Western Australia and South Australia to create opportunities for young people to learn, improve skills, and find rewarding and gainful career opportunities.

As a part of our new employment service offerings we have established the BlueSky Mind Studio, an Allied Services business supporting participant health and wellbeing through motivational and strength based treatments. The BlueSky Mind Studio walks alongside participants identifying barriers and empowering participants to make changes to improve their quality of life.

Status has employment opportunities across South Australia, Western Australia and Victoria. Find out more at <https://lnkd.in/ggM7rExw>

